

PUBLIC NOTICE

The City of Van Buren has become aware that “Care One Patient Transfer Service” *a/k/a* “Care One EMS” is soliciting and selling ambulance services and memberships to citizens within the city of Van Buren. Citizens should be aware that Care One is **not** authorized to perform or provide emergency, or non-emergency, ambulance services within the city limits of Van Buren, pursuant to City and State law. The City is aware of instances where citizens bypassed the 911 service to call Care One, via their private 1-800 number, and no help ever arrived. By circumventing the City’s 911 service, the police department, the fire department, and first responders are bypassed, creating substantial safety risks. The City wants its citizens to be aware that **Southwest EMS** is the City’s exclusive authorized and franchised emergency and non-emergency ambulance service, and that all emergency situations should be dispatched exclusively through the emergency 911 service, in compliance with City ordinances and to assure public safety. Violations of Van Buren Ordinances No. 8-2006 and 14-2006 are subject to fines of up to \$500. Anyone with questions about Van Buren Ordinance regulating ambulance service, or the ARKANSAS MUNICIPAL AMBULANCE LICENSING ACT, may contact the Van Buren City Attorney or Southwest EMS.

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